IN THE CLAIMS:

We claim:

1. (Previously Presented) A computer implemented method for retrieving information relating to service contracts for a plurality of building sites:

providing a web portal comprising a database, and storing information about a plurality of service contracts for a plurality of building sites in said database; receiving a request from one or more clients to retrieve from said database information about service contracts for an selected individual building site; and determining a plurality of service contracts that are implicated by said request; and communicating said service contract information to a client.

- 2. (Cancelled)
- 3. (Original) The method according to claim 1, wherein said service contract information further comprises information about the type of building system a service contract pertains to.
- 4. (Previously Presented) The method according to claim 1, wherein said service contract information further comprises information about the type of equipment covered under the service contract.
- 5. (Previously Presented) The method according to claim 1, further comprising receiving a request from a client for information about the service history for a service

contract, and communicating said service history information for a service contract to the client.

- 6. (Previously Presented) The method according to claim 5, further comprising receiving a request from a client to provide further information about an individual service activity, and communicating said information about an individual service activity to the client.
- 7. (Previously Presented) The method according to claim 1, further comprising communicating further information about the type of system said service contracts pertain to a client.
- 8. (Previously Presented) The method according to claim 1, further comprising communicating further information to a client about the type of equipment said service contracts pertain to.
- 9. (Previously Presented) The method according to claim 1, further comprising communicating further information about the status of the said service contracts.
- 10. (Previously Presented) The method according to claim 1, further comprising communicating information about one or more building sites covered under a service contract to a client.

- 11. (Previously Presented) The method according to claim 1, further comprising receiving a request to retrieve a technical diagram about a piece of equipment covered under a service agreement and transmitting said technical diagram to a client.
- 12. (Previously Presented) The method according to claim 3, wherein the type of building system is selected from the group comprising HVAC systems, fire safety systems and mechanical systems.
- 13. (Previously Presented) A computer implemented method for retrieving information relating to service contracts for a plurality of building sites:

providing a web portal comprising a database, and storing information about a plurality of service contracts for a plurality of building sites in said database; receiving a request from one or more clients to retrieve information from said database about service contracts for a selected individual building site for a plurality of different types of building systems; determining one or more service contracts that are implicated by said request; and communicating the service contract information to a client.

14. (Previously Presented) The method according to claim 13, comprising receiving a user request to retrieve information about service contracts for an individual building site, and communicating said information about service contracts for an individual building site to a client.

- 15. (Previously Presented) The method according to claim 13, wherein said service contract information further comprises information about the type of equipment covered under the service contract.
- 16. (Previously Presented) The method according to claim 13, further comprising receiving a request from a client for information about the service history for a service contract, and communicating said service history information for a service contract to a client.
- 17. (Previously Presented) The method according to claim 16, further comprising receiving a request from a client to provide further information about an individual service activity, and communicating said further information about an individual service activity to a client.
- 18. (Previously Presented) The method according to claim 13, further comprising communicating said service contract information according to the type of building system the contract pertains to.
- 19. (Previously Presented) The method according to claim 13, further comprising communicating said service contract information according to the type of equipment said service contracts pertain to.

- 20. (Previously Presented) The method according to claim 13, further comprising communicating said service contract information according to the status of the service contracts.
- 21. (Previously Presented) The method according to claim 13, further comprising communicating information about one or more building sites covered under a service contract to a client.
- 22. (Previously Presented) The method according to claim 13, further comprising receiving a request to retrieve a technical diagram about a piece of equipment covered under a service agreement and communicating said technical diagram to a client.
- 23. (Previously Presented) The method according to claim 13, wherein the type of building system is selected from the group comprising HVAC systems, fire safety systems and mechanical systems.